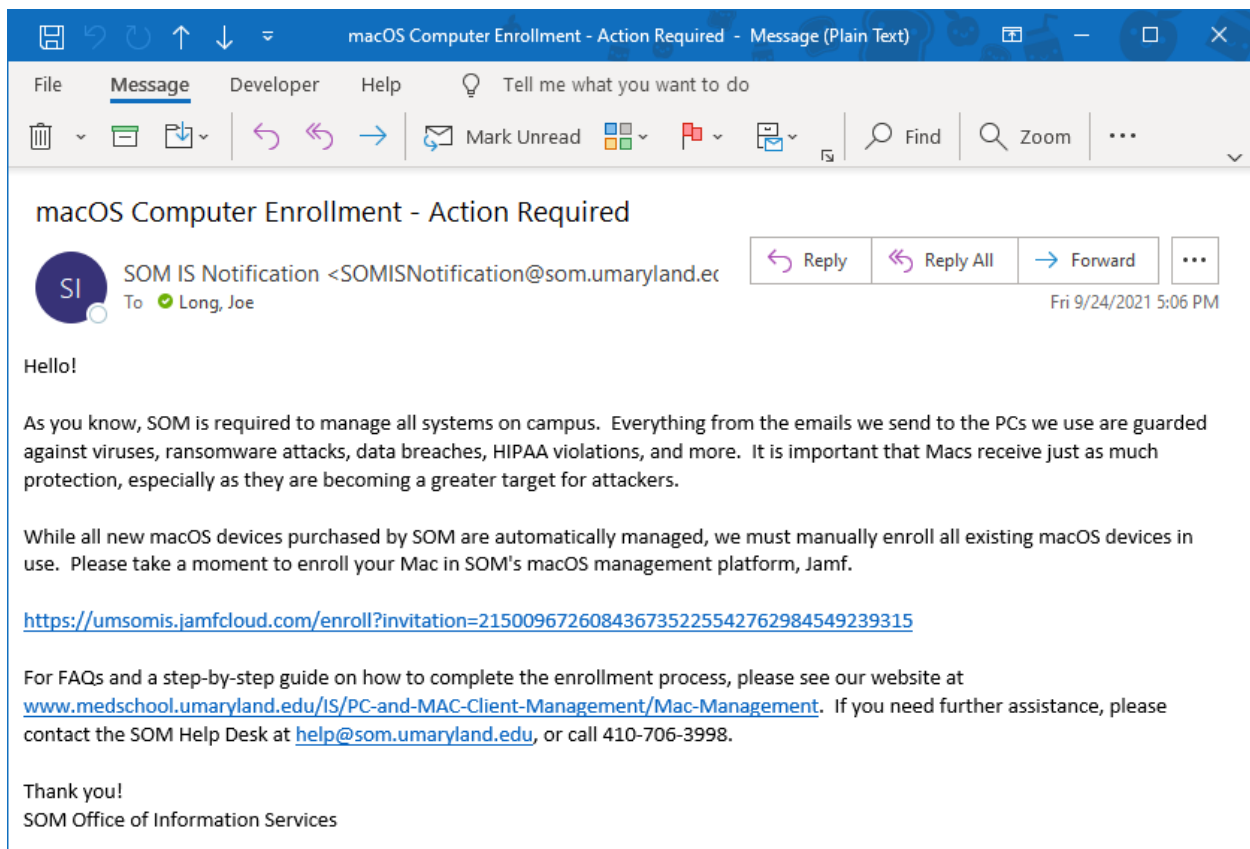


## Jamf Enrollment Walkthrough

These are the steps to enroll your macOS device into Jamf, if you've received an invitation email. If you have not, please contact the helpdesk at [help@som.umaryland.edu](mailto:help@som.umaryland.edu), or your clinical department's specific IT team.

If you do not keep your device relatively up to date with macOS updates, you will want to consider enrolling when you have some free time. Shortly after enrolling, Jamf will begin to update your Mac, and the first reboot after this process can take a while.

When invited to enroll your macOS device into Jamf, you'll receive an email similar to this:



The screenshot shows an email interface with a blue header bar. The title bar reads "macOS Computer Enrollment - Action Required - Message (Plain Text)". The menu bar includes "File", "Message", "Developer", and "Help". The toolbar contains icons for trash, folders, undo, redo, mark unread, and search. The email content is as follows:

**macOS Computer Enrollment - Action Required**

**SOM IS Notification** <SOMISNotification@som.umaryland.edu>  
To: Long, Joe

Reply | Reply All | Forward

Fri 9/24/2021 5:06 PM

Hello!

As you know, SOM is required to manage all systems on campus. Everything from the emails we send to the PCs we use are guarded against viruses, ransomware attacks, data breaches, HIPAA violations, and more. It is important that Macs receive just as much protection, especially as they are becoming a greater target for attackers.

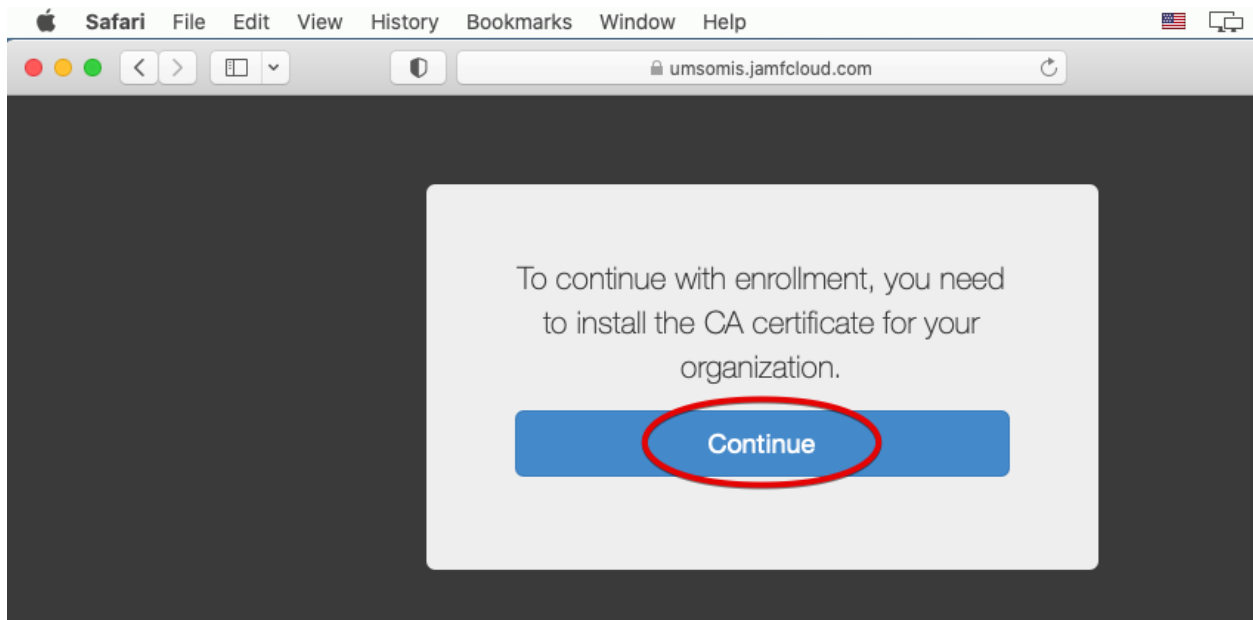
While all new macOS devices purchased by SOM are automatically managed, we must manually enroll all existing macOS devices in use. Please take a moment to enroll your Mac in SOM's macOS management platform, Jamf.

<https://umsomis.jamfcloud.com/enroll?invitation=215009672608436735225542762984549239315>

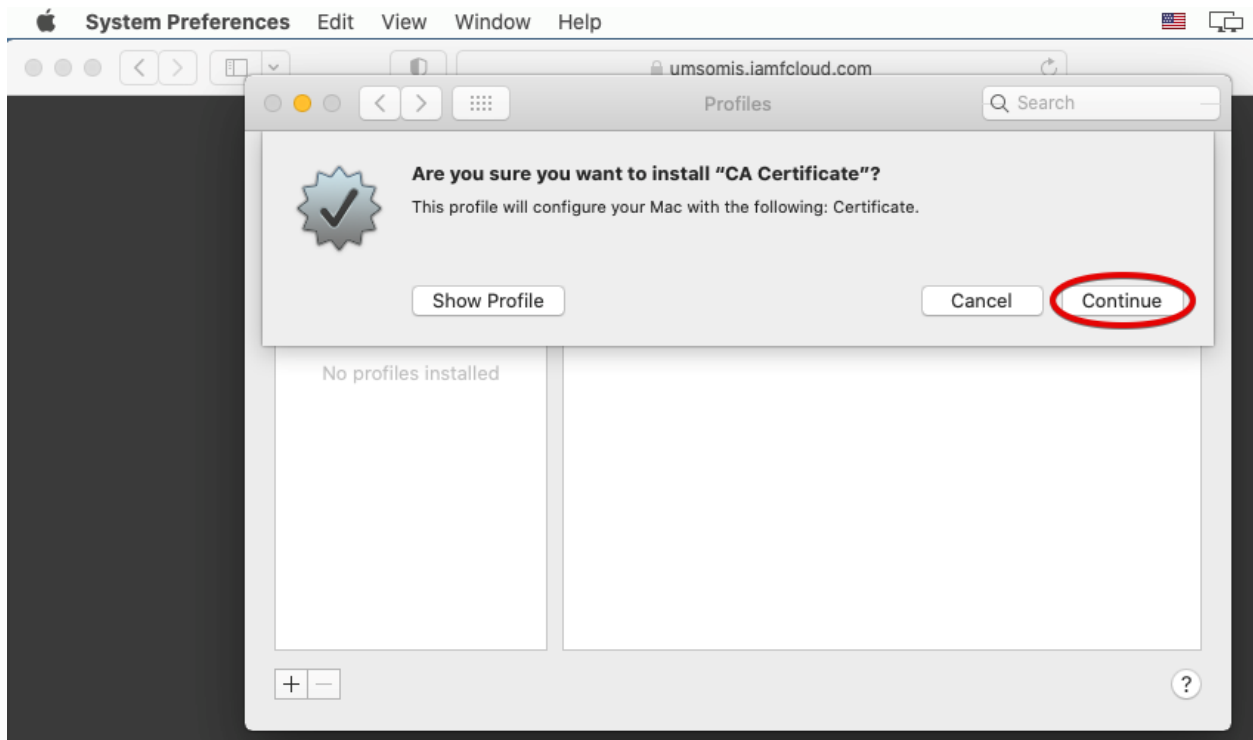
For FAQs and a step-by-step guide on how to complete the enrollment process, please see our website at [www.medschool.umaryland.edu/IS/PC-and-MAC-Client-Management/Mac-Management](http://www.medschool.umaryland.edu/IS/PC-and-MAC-Client-Management/Mac-Management). If you need further assistance, please contact the SOM Help Desk at [help@som.umaryland.edu](mailto:help@som.umaryland.edu), or call 410-706-3998.

Thank you!  
SOM Office of Information Services

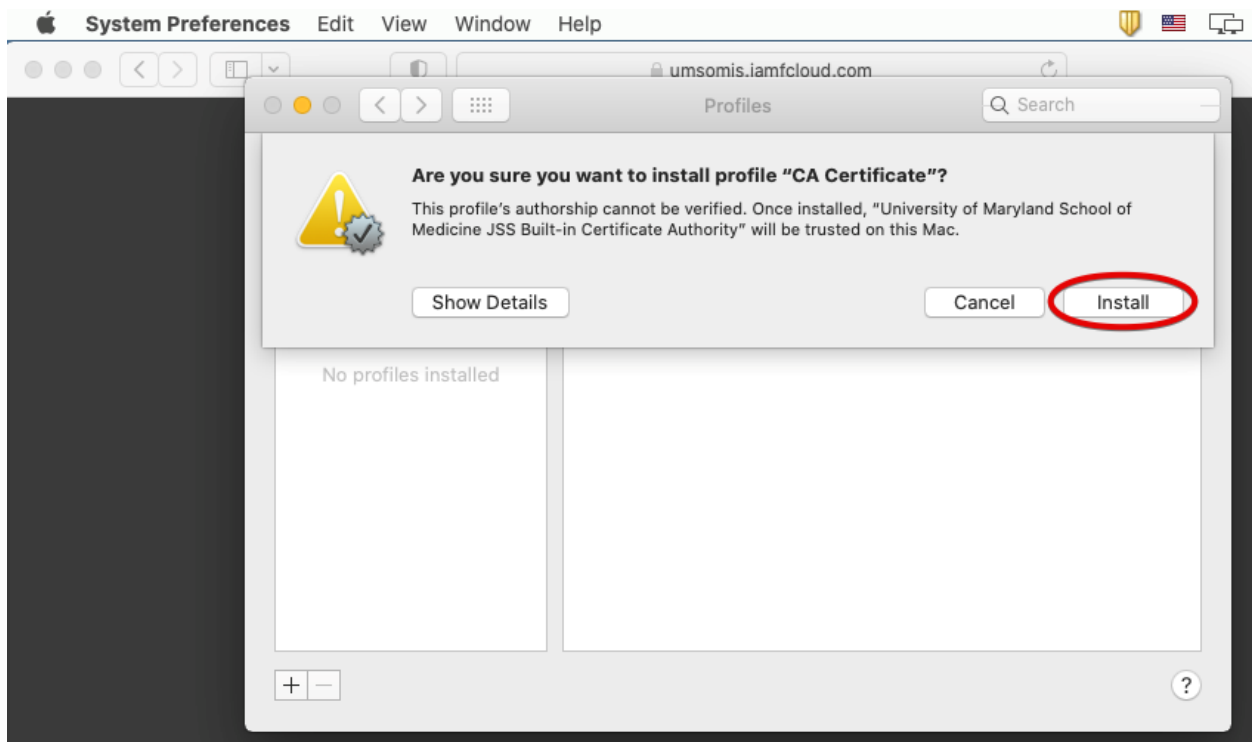
Click on the link in the email. This will launch a web browser taking you to this page. Click **Continue**.



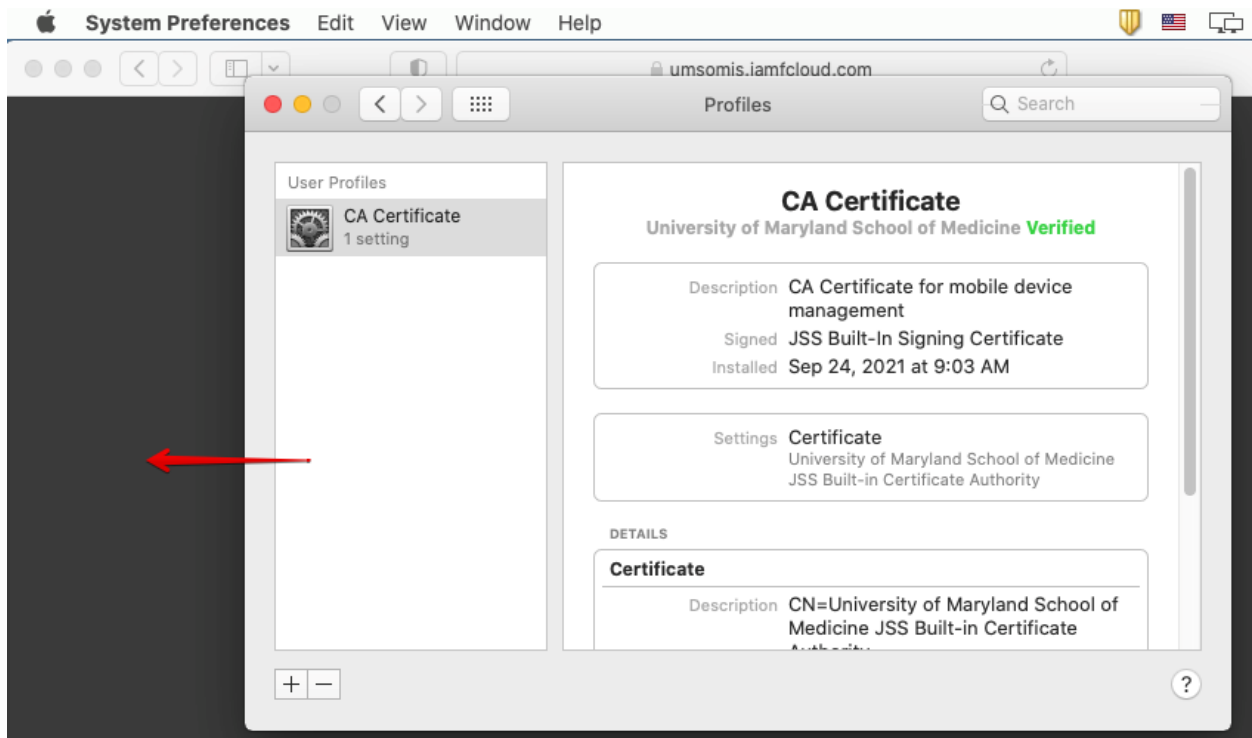
This will download the certificate, open your System Preferences pane, and prompt you to install the certificate. Click **Continue** again.



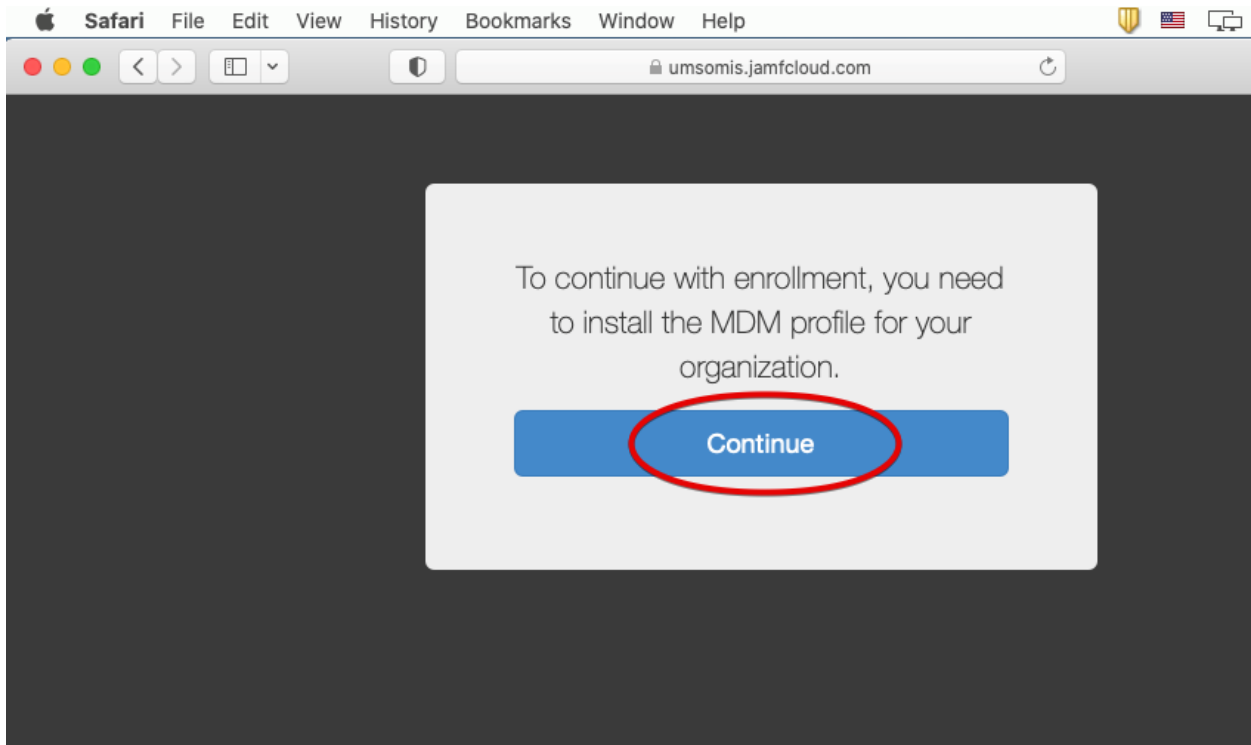
And click **Install**.



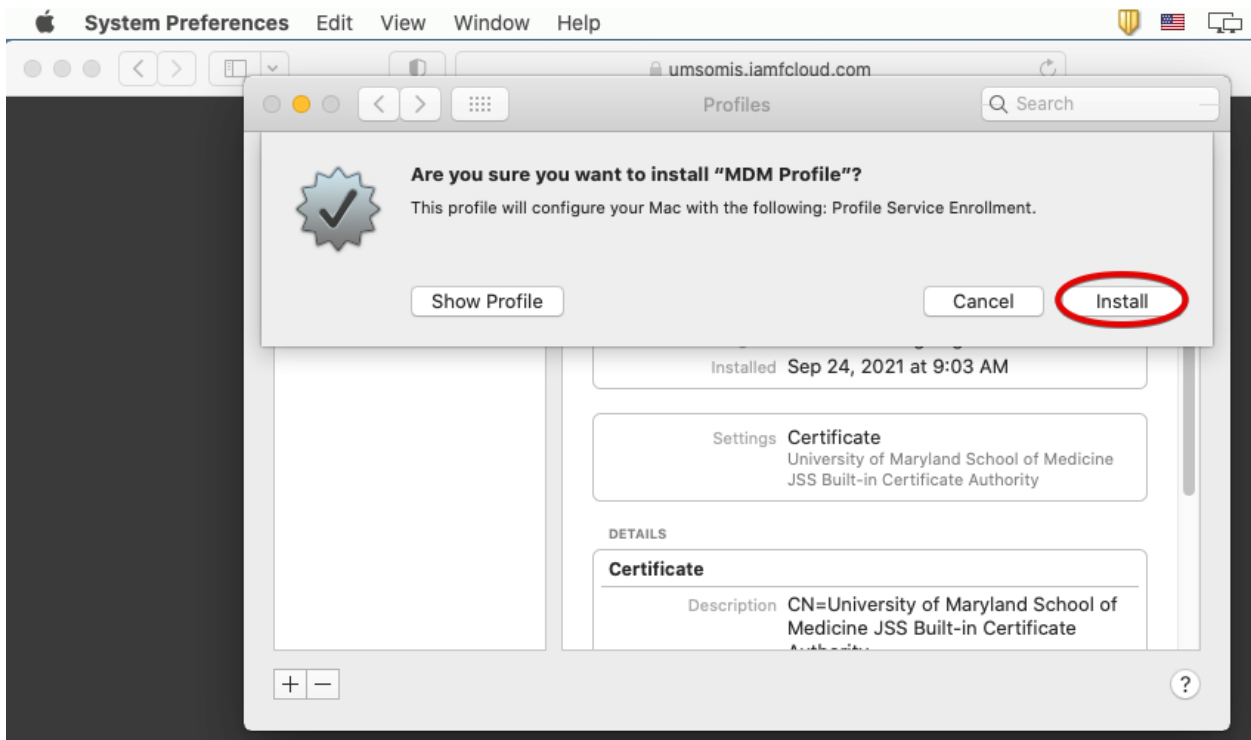
Now you should see your Profiles pane open with the certificate installed. Click back on your web browser which is behind the Profiles pane.



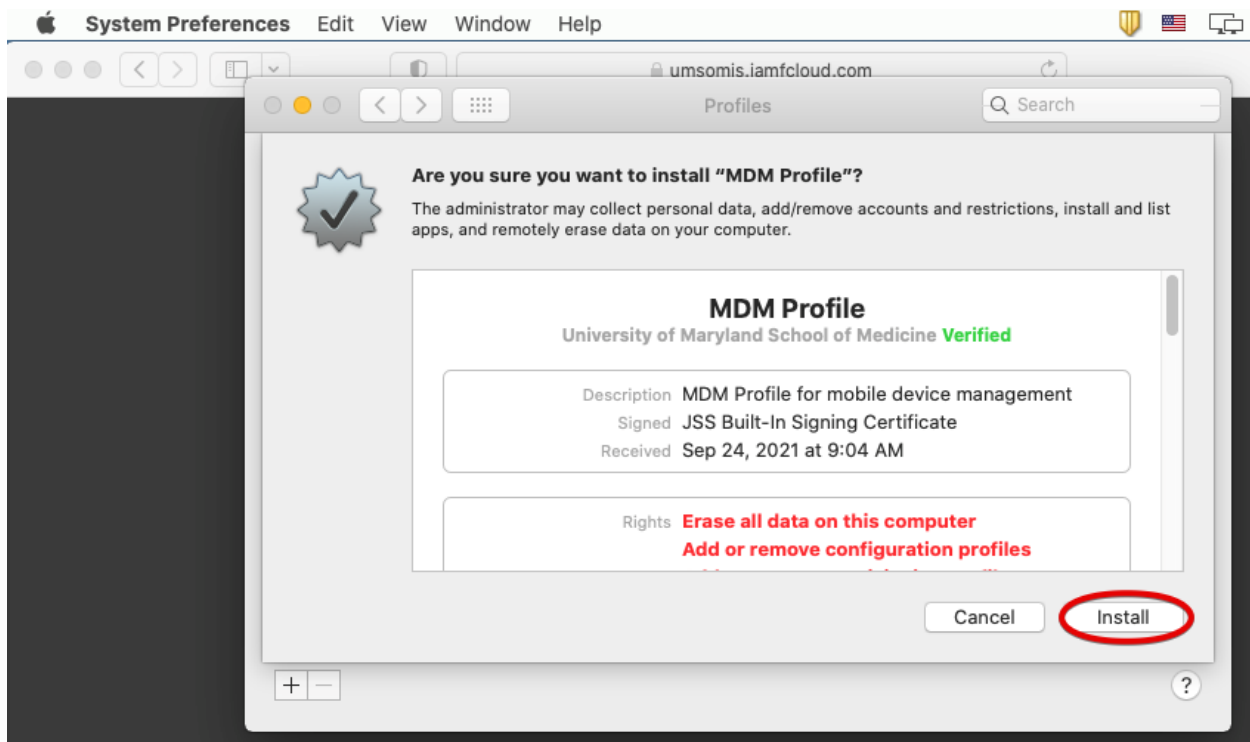
Your web browser should now display a prompt to install an MDM profile. Click **Continue**.



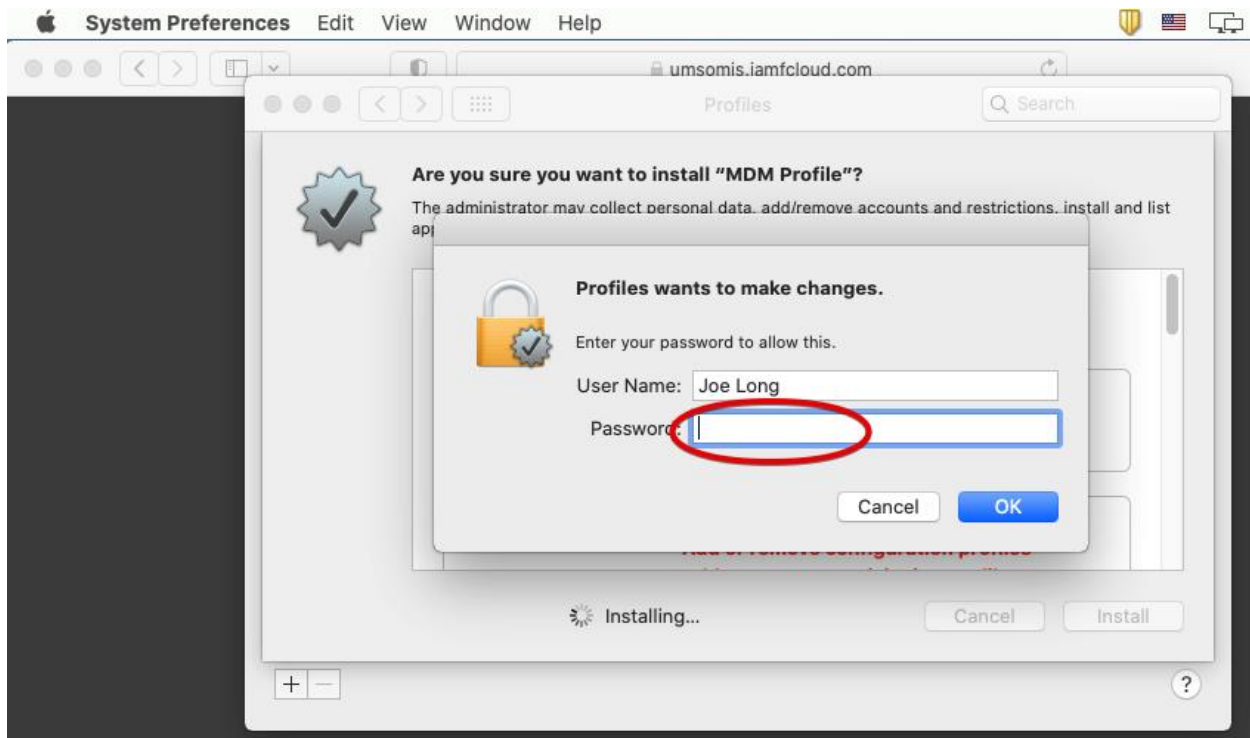
Now click **Install**.



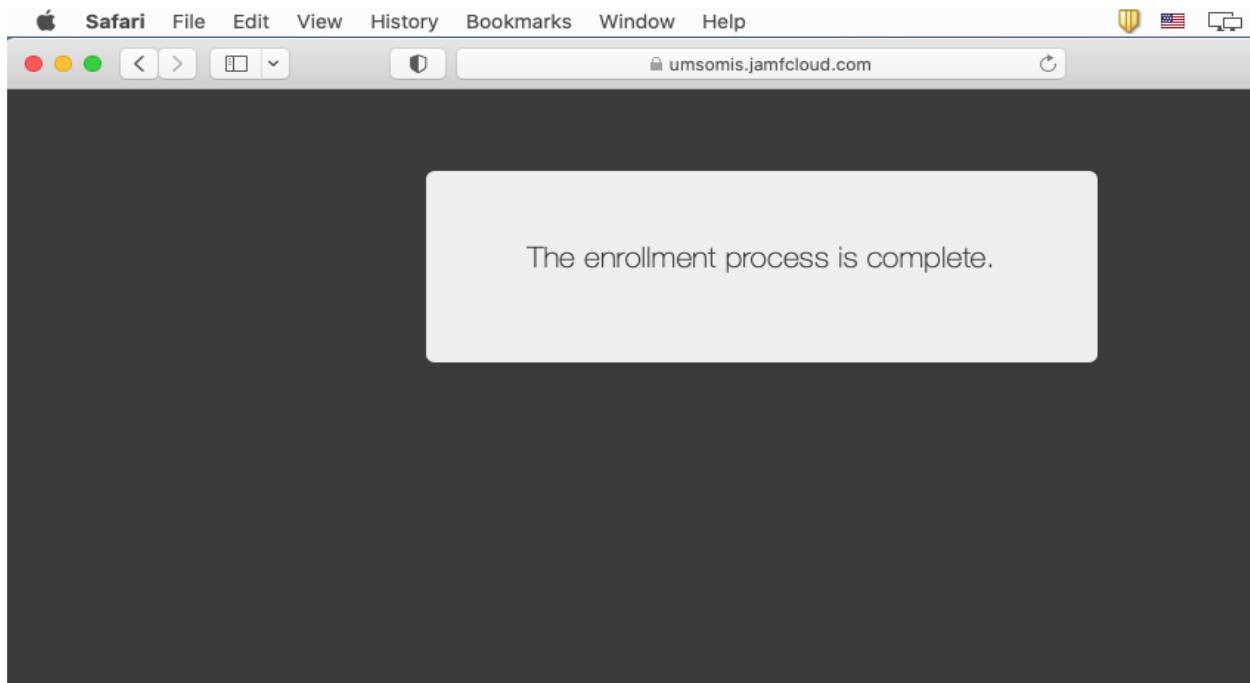
And click **Install** again.



You'll be prompted to enter in your password here. This is the local password for your Mac, and is not related to your SOM account.

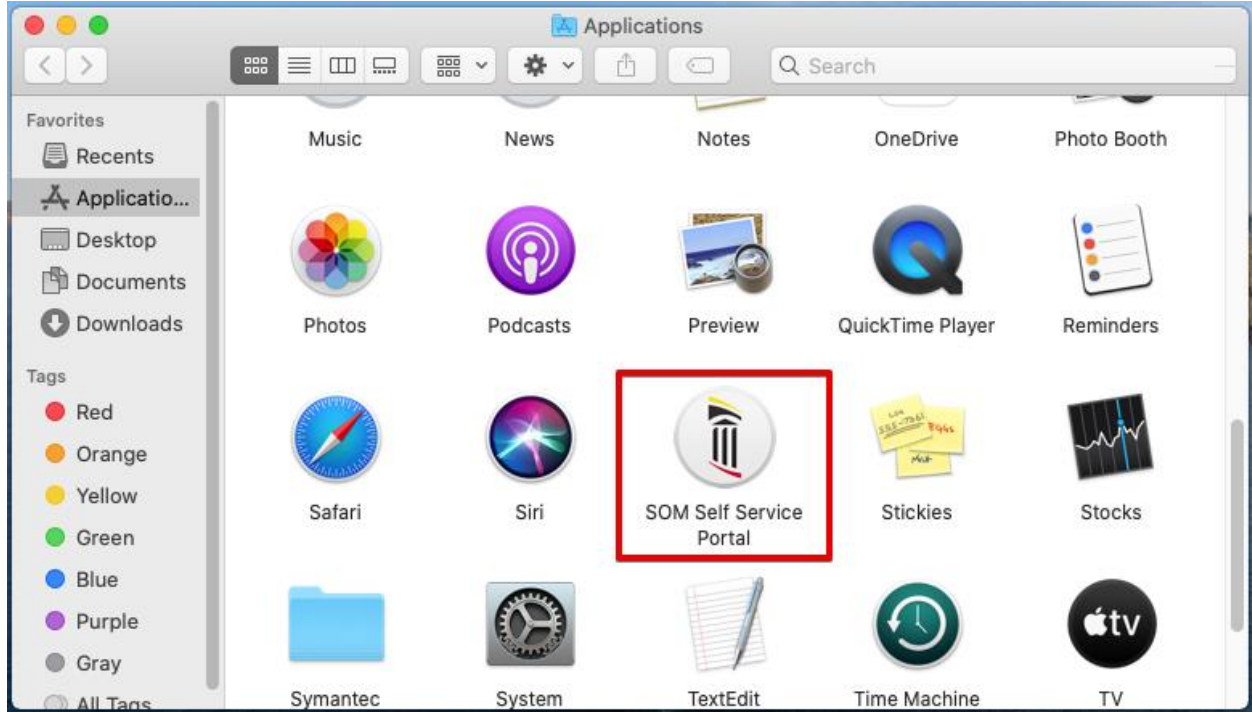


This is the last step. If you return to the web browser, you should see this:



After enrolling is complete, Jamf will begin to silently install OS updates and software packages in the background. If you have not already enabled FileVault disk encryption, this will begin after your next reboot. You will be prompted to allow it, but otherwise is not an intrusive process.

Look for this icon to find other applications and utilities that have been published for you, and are available to install with a single click.



If you need further assistance, please contact the SOM Help Desk at [help@som.umaryland.edu](mailto:help@som.umaryland.edu), or call 410-706-3998.