

Configuring an Android to Enroll in Intune

Before you begin: It is highly recommended that you first configure your Android device to automatically backup and to confirm you have a recent successful backup. Please follow this document from Google if you have any questions or would like to confirm this is setup and working:

<https://support.google.com/nexus/answer/2819582?hl=en>

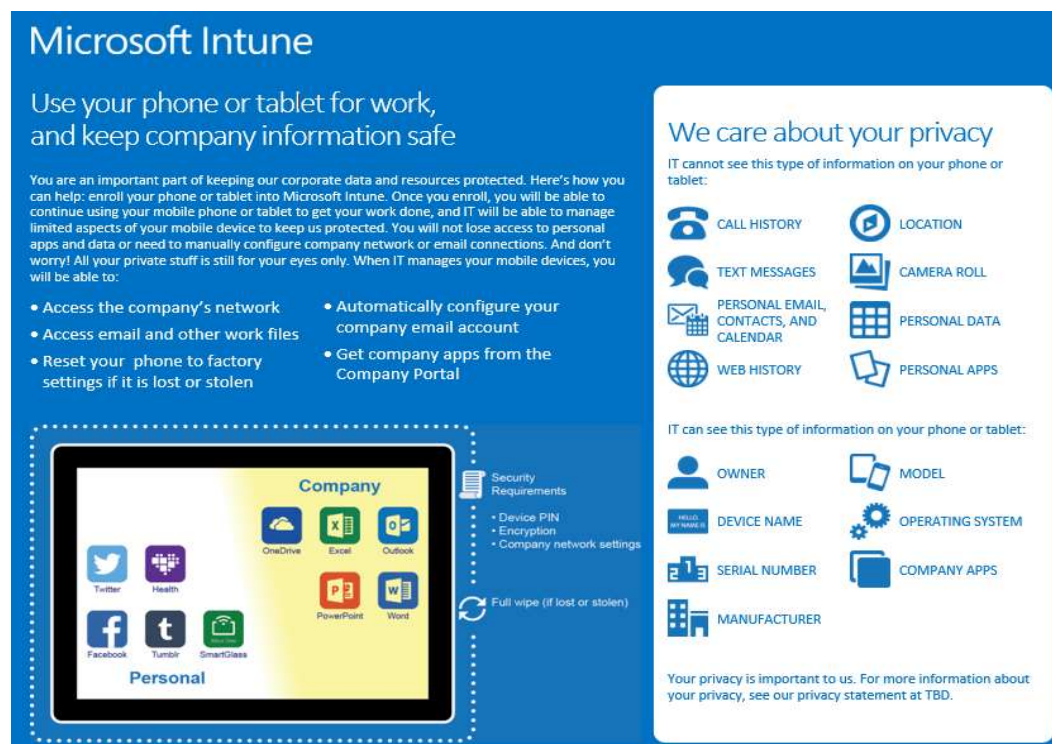
It is also highly recommended that you backup your Android device on a consistent basis and verify backup status often.

- **SOM Policy on Mobile Device Management:**

<http://www.medschool.umaryland.edu/IS/News--IT-Alerts/News/Mobile-Device-Policy/#d.en.147816>

- SOM Office of Information Services uses a Microsoft application named Intune to be in compliance with the SOM Policy on Mobile Device Management

What is Intune ? :



Microsoft Intune

Use your phone or tablet for work, and keep company information safe

You are an important part of keeping our corporate data and resources protected. Here's how you can help: enroll your phone or tablet into Microsoft Intune. Once you enroll, you will be able to continue using your mobile phone or tablet to get your work done, and IT will be able to manage limited aspects of your mobile device to keep us protected. You will not lose access to personal apps and data or need to manually configure company network or email connections. And don't worry! All your private stuff is still for your eyes only. When IT manages your mobile devices, you will be able to:

- Access the company's network
- Access email and other work files
- Reset your phone to factory settings if it is lost or stolen
- Automatically configure your company email account
- Get company apps from the Company Portal

Security Requirements

- Device PIN
- Encryption
- Company network settings

Full wipe (if lost or stolen)

We care about your privacy

IT cannot see this type of information on your phone or tablet:

- CALL HISTORY
- LOCATION
- TEXT MESSAGES
- CAMERA ROLL
- PERSONAL EMAIL, CONTACTS, AND CALENDAR
- PERSONAL DATA
- WEB HISTORY
- PERSONAL APPS

IT can see this type of information on your phone or tablet:

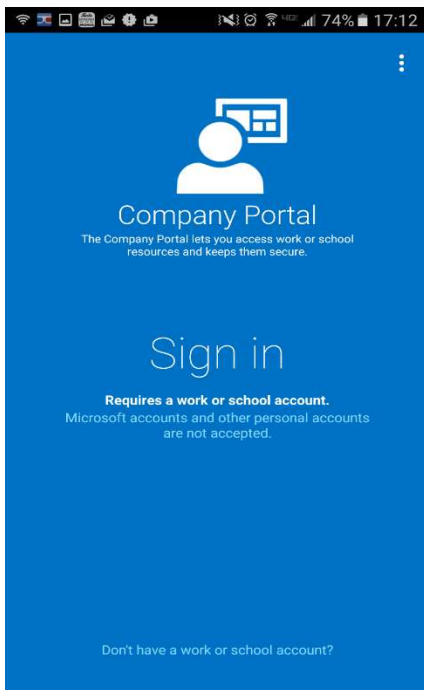
- OWNER
- MODEL
- DEVICE NAME
- OPERATING SYSTEM
- SERIAL NUMBER
- COMPANY APPS
- MANUFACTURER

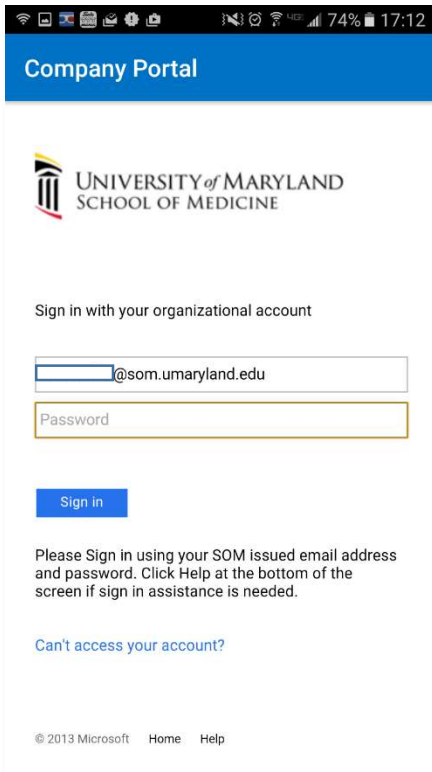
Your privacy is important to us. For more information about your privacy, see our privacy statement at TBD.

- Four (4) security settings must be configured on your mobile device in order to successfully enroll your mobile device with Intune and connect to SOM Email. Instructions on how to setup these security settings will be provided within the Intune enrollment procedures below.
 - Mobile Device must be encrypted
 - Mobile Device must contain a PIN Code to access device
 - Mobile Device must have an inactivity timeout set to 5 minutes or less
 - Mobile Device will be reset to factory default if PIN code is incorrectly entered ten (10) consecutive times

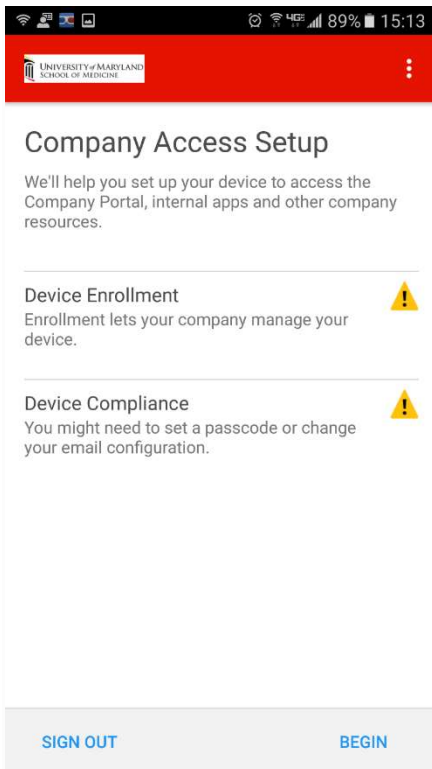
1. Go to **Apps** and find **Play Store** and search for **Intune Company Portal** and download and install.

2. Open the **Intune Company Portal** app and type in your email address and you will then be redirected automatically to the SOM Authentication Page to enter your SOM Password.

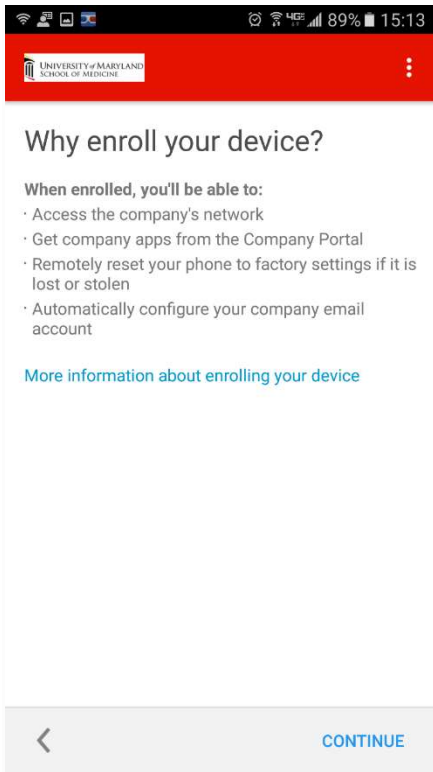




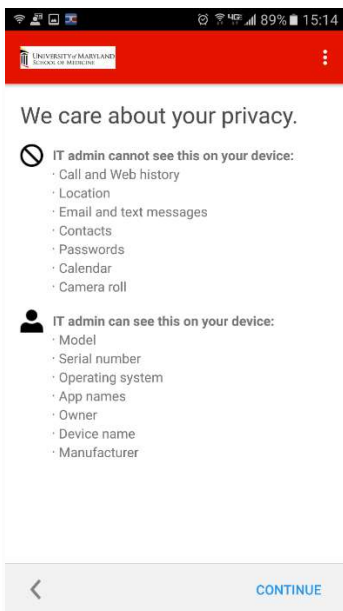
3. On the **Company Access Setup** page, tap **Begin**.



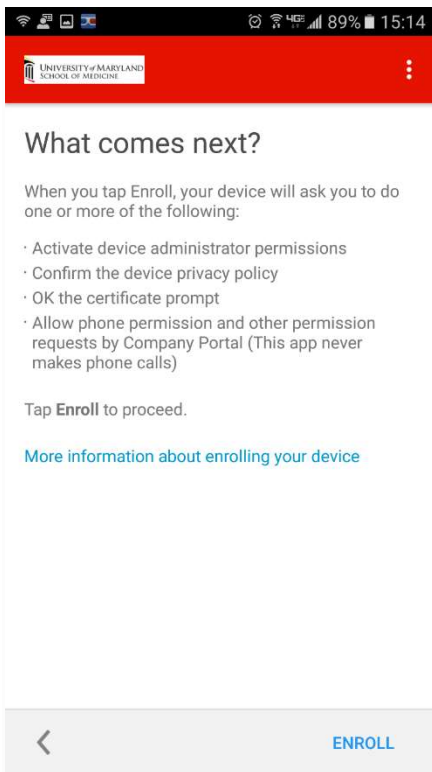
4. On the **Why enroll your device?** screen, read about what you can do when you enroll your device, and then tap **Continue**.



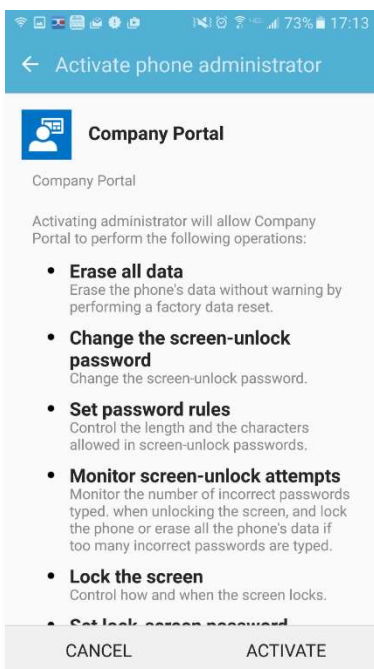
5. Review a list of what your IT administrator can and can't see on your enrolled device, and to **Continue**.



6. On the **What comes next** screen, read about what happens during enrollment, and then tap **Enroll**.



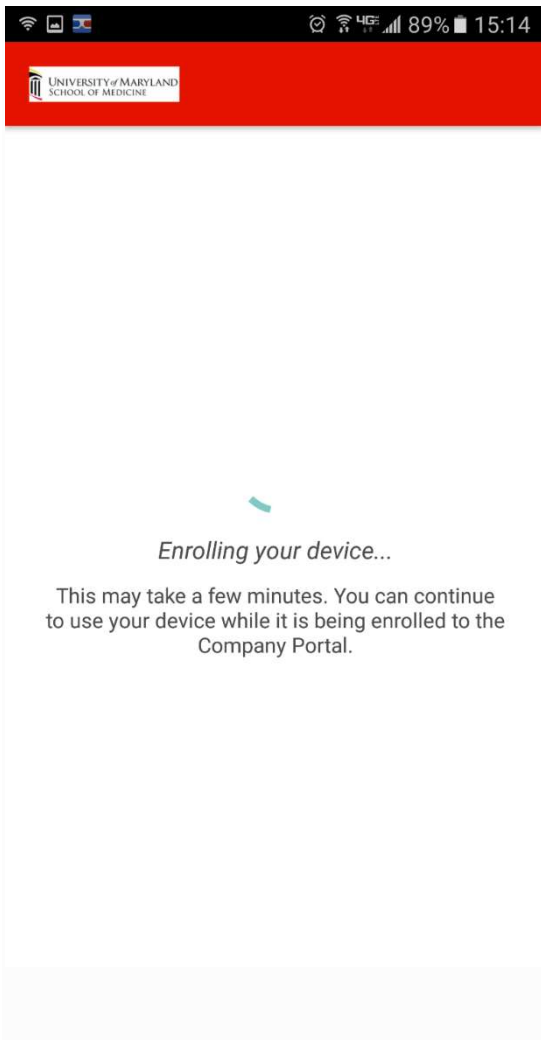
7. On the **Activate phone administrator** screen, tap **Activate**.



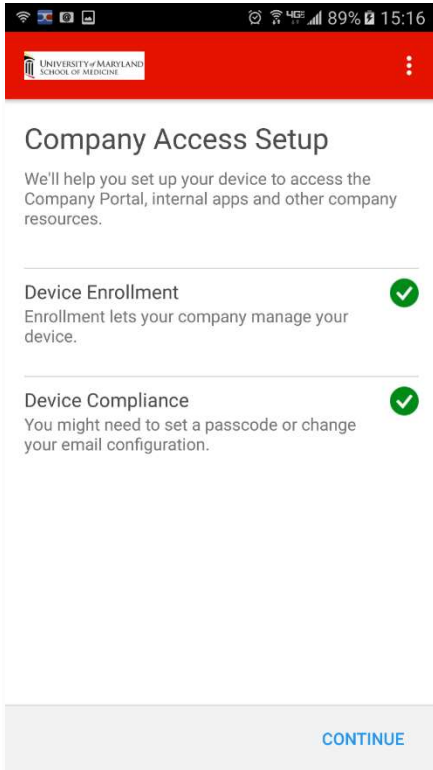
8. Follow the prompts to enter a PIN or password. If you already set up a PIN or password on this device, you won't see this screen or be required to enter a new PIN or password.

9. Choose **CONFIRM** to accept the ELM Agent screen.

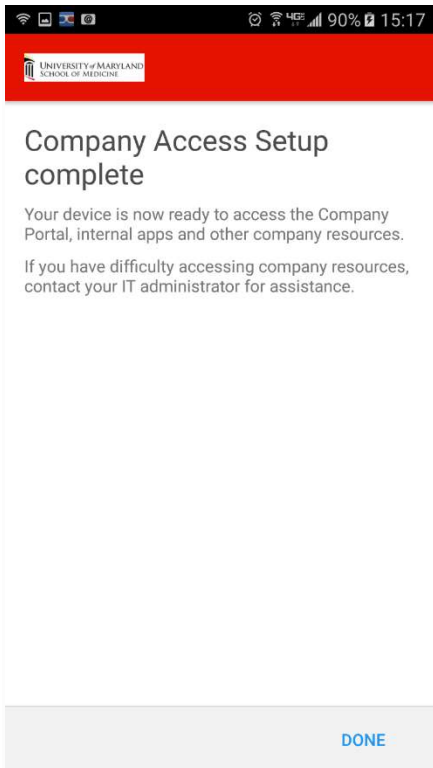
10. This screen shows that your device is being enrolled.



11. When the **Company Access Setup** screen appears, tap **CONTINUE**. If you see a message indicating that your device is out of compliance, follow the instructions to fix the issue, and then tap **CONTINUE**.



12. On the **Company Access Setup complete** screen, tap **DONE**. Your device is now enrolled.



- **Miscellaneous Information:** Various work-related applications are available for download to your device in the **Intune Company Portal app** in the **APPS** section. Before trying to install company apps, go to **Settings > Security**, and turn on **Unknown sources**. If you don't turn on this option before trying to install apps, you'll see the message "Install blocked." For security reasons, your device is set to block installations of apps obtained from unknown sources." You can tap **Settings** on the error dialog to go to the **Unknown sources** option.