

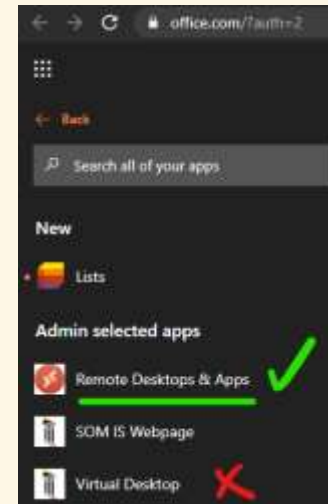
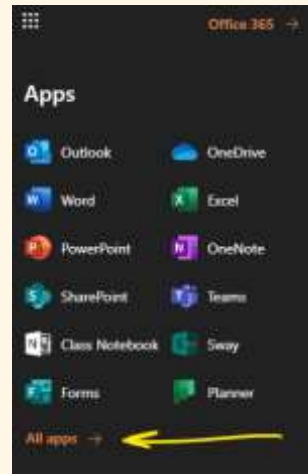
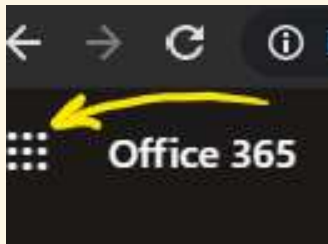


SOM Windows Virtual Desktop Remote Desktops & Apps

Fall 2020

- SOM offers two types of remote access via Microsoft's Windows Virtual Desktop service
 - SOM Desktop
 - A cloud-based SOM Windows desktop featuring Office apps and access to on-premises networks and apps and to drives mapped to on-premises file storage like SOMFiles
 - Remote Desktop Connection
 - A connection to a physical, on-premises computer configured for remote desktop access
- Virtual private network (VPN) not required

- Navigate via web browser to office.com and sign-on with SOM credentials
- Select the waffle icon in the upper-left corner

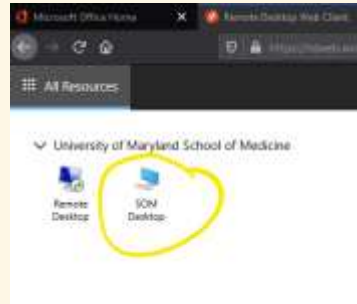


- Choose All Apps

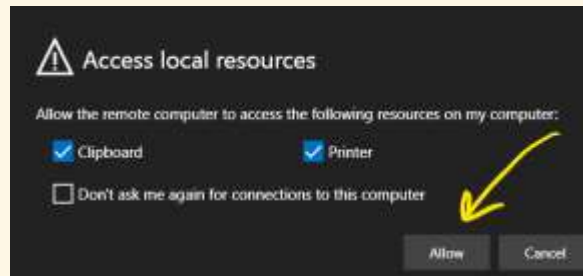
- Scroll down, select *Remote Desktops & Apps* to launch the Remote Desktop web client

SOM Virtual Desktop

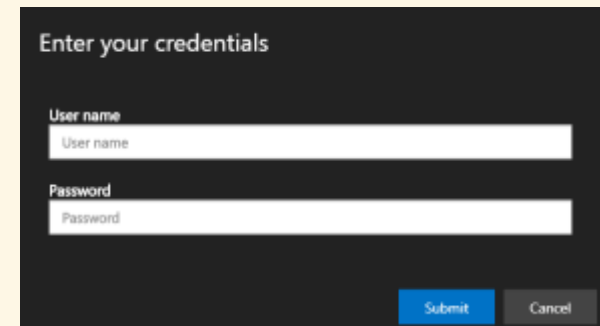
- In the Remote Desktop web client, choose SOM Desktop



- Select Allow on the Access Local Resources prompt



- Enter SOM user credentials

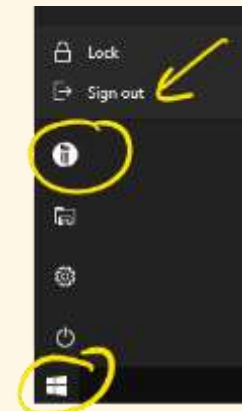
A screenshot of a login form titled 'Enter your credentials'. It has two input fields: 'User name' and 'Password'. Below the fields are two buttons: 'Submit' and 'Cancel'.

SOM Virtual Desktop

- Respond to Duo multifactor authentication prompt



- Use the Windows desktop and apps
 - Mapped drives will connect
- Sign-out or disconnect via Start
 - Or disconnect by closing browser tab

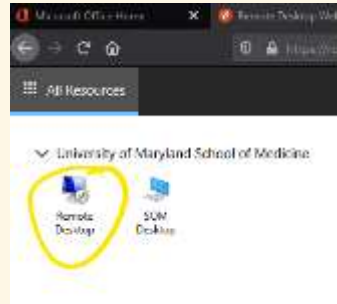


SOM Virtual Desktop

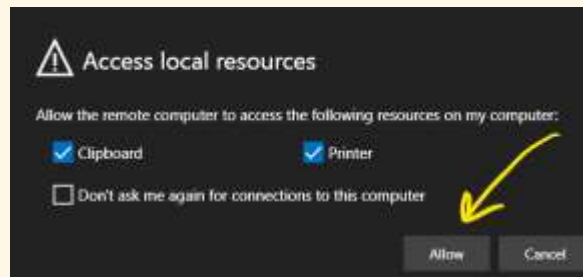
- Disconnected sessions will sign-off after 24-hours
- Save work to mapped drives or to OneDrive, not desktop, downloads, or documents
- Contact the SOM help desk for assistance
 - help@som.umaryland.edu
 - 410-706-3998

Remote Desktop

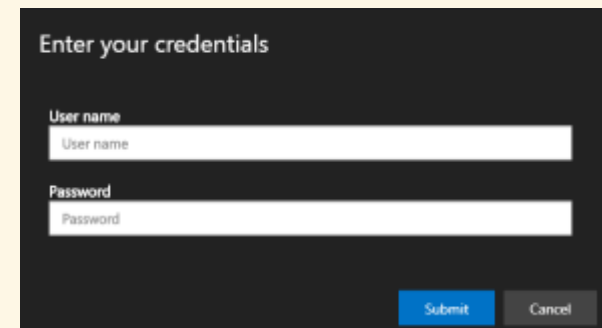
- In the Remote Desktop web client, choose Remote Desktop



- Select Allow on the Access Local Resources prompt

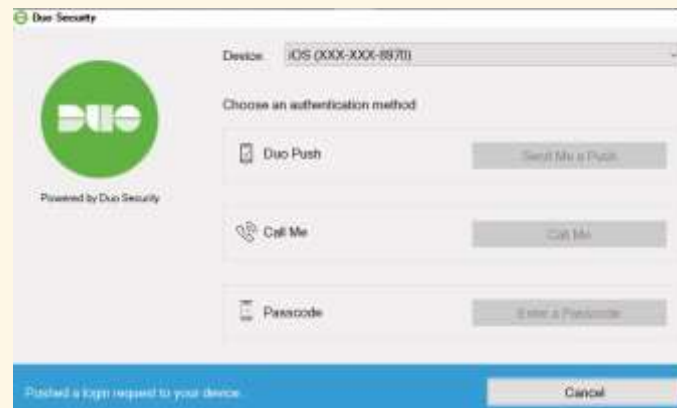
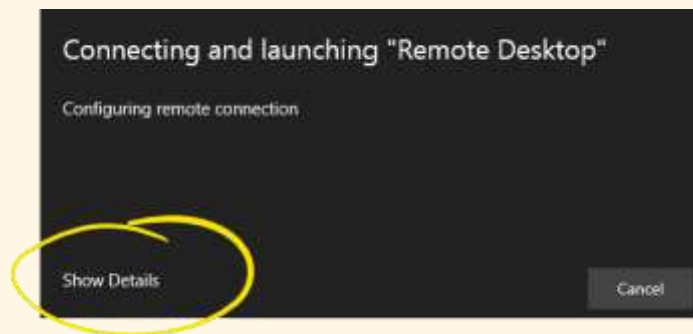


- Enter SOM user credentials



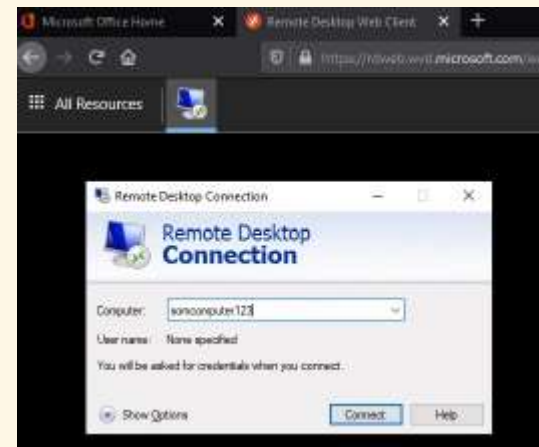
Remote Desktop

- Duo will prompt registered device
 - If necessary, see Duo prompt via Show Details



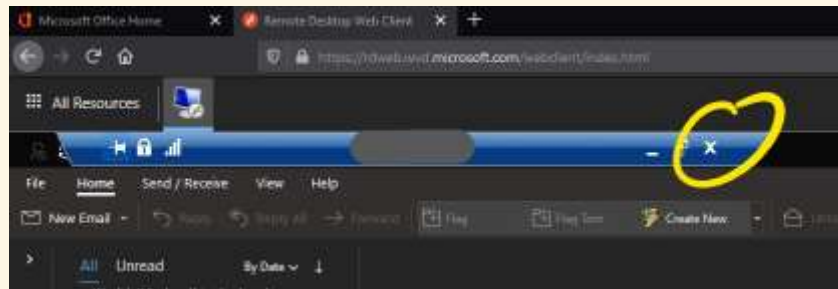
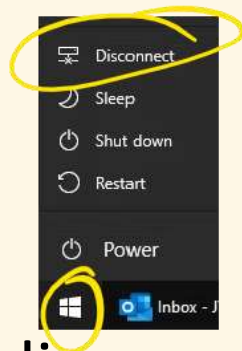
Remote Desktop

- Enter the name of your remote desktop-enabled, on-premises, physical computer
 - Refer to SOM Help Desk for remote desktop setup and computer name
- Use the remote computer



Remote Desktop

- Disconnect from the remote computer



– Or disconnect by closing browser tab

- Do not power off the remote computer
- Contact the SOM help desk for assistance
 - help@som.umaryland.edu
 - 410-706-3998