



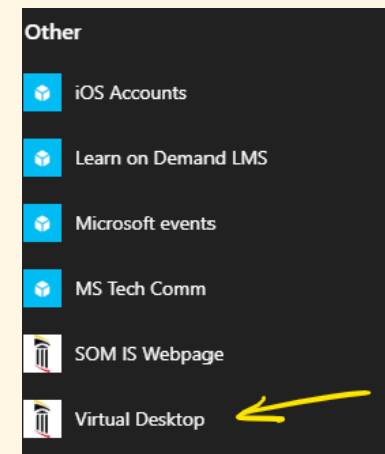
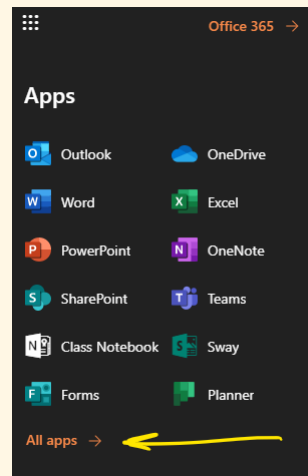
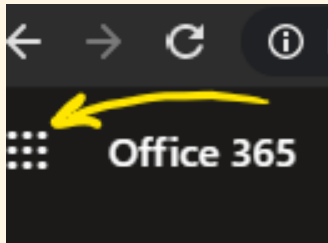
# SOM Windows Virtual Desktop

## SOM Virtual Desktop & Remote Desktop Connection

Winter-Spring 2020

- SOM offers two types of remote access via Microsoft's Windows Virtual Desktop service:
  - SOM Virtual Desktop
    - A full, cloud-based Windows desktop featuring Office apps and access to on-premises networks like SOM, FPI, UMMS and to mapped drives to on-premises file storage, like SOMFiles
  - Remote Desktop Connection
    - A connection to a physical, on-premises computer configured for remote desktop access
- Virtual private network (VPN) not required

- Navigate via web browser to [portal.office.com](https://portal.office.com) and sign-on with SOM credentials
- Select the waffle icon in the upper-left corner

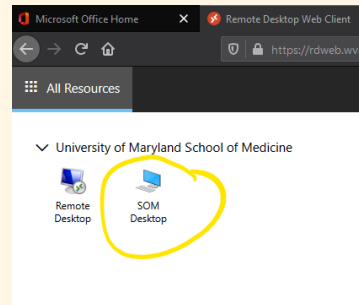


- Choose All Apps

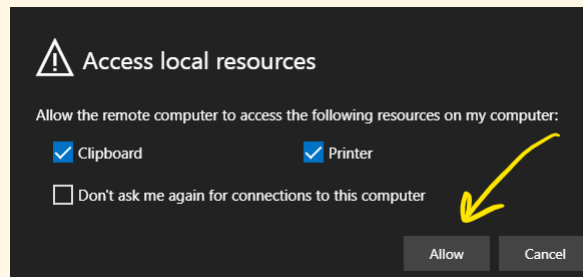
- Scroll down, select Virtual Desktop to launch the Remote Desktop web client

# SOM Virtual Desktop

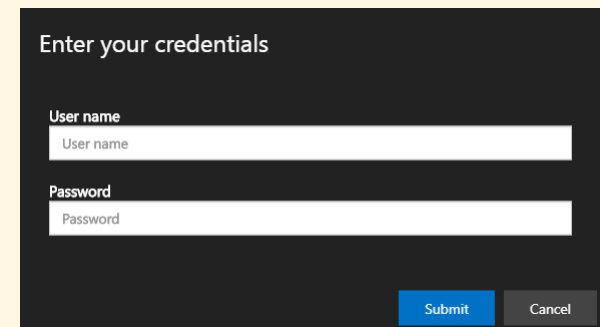
- In the Remote Desktop web client, choose SOM Desktop



- Select Allow on the Access Local Resources prompt

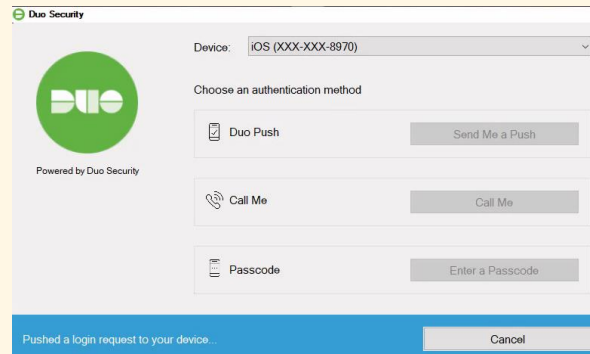


- Enter SOM user credentials

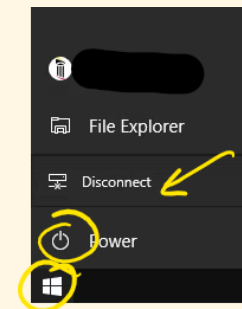
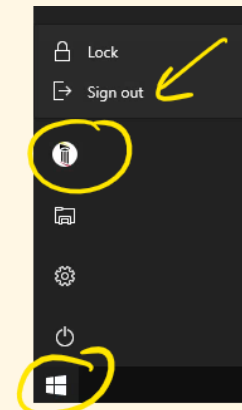
A screenshot of a "Enter your credentials" form. It has two input fields: "User name" and "Password". Below the fields are "Submit" and "Cancel" buttons.

# SOM Virtual Desktop

- Respond to Duo multifactor authentication prompt



- Use the Windows desktop and apps
  - Mapped drives will connect
- Sign-out or disconnect via Start
  - Or disconnect by closing browser tab

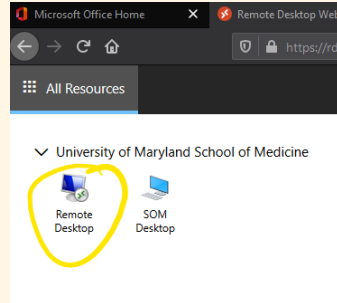


## SOM Virtual Desktop

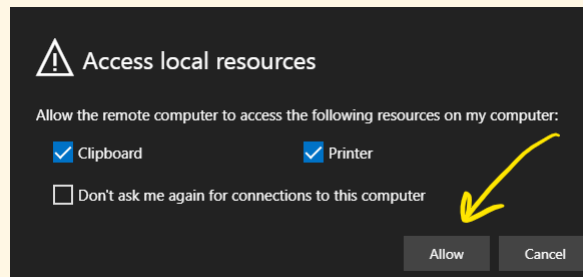
- Disconnected sessions will sign-off after 24-hours
- Save work to mapped drives or to OneDrive
- Contact the SOM help desk for assistance
  - [help@som.umaryland.edu](mailto:help@som.umaryland.edu)
  - 410-706-3998

# Remote Desktop

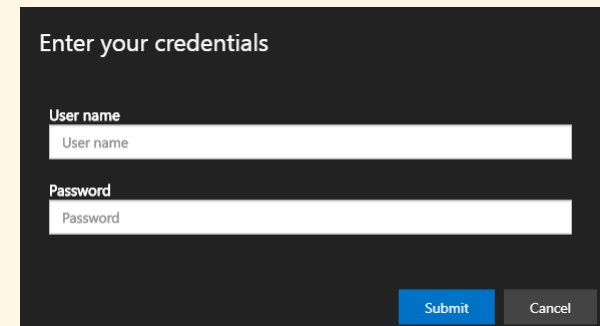
- In the Remote Desktop web client, choose Remote Desktop



- Select Allow on the Access Local Resources prompt

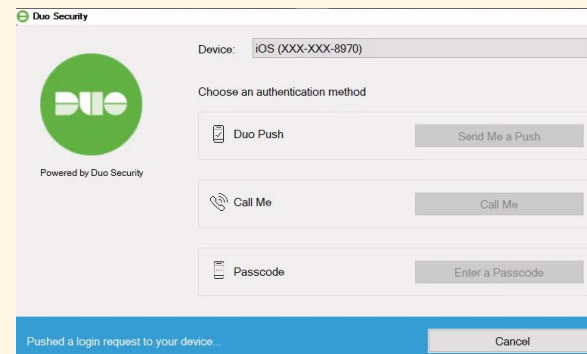
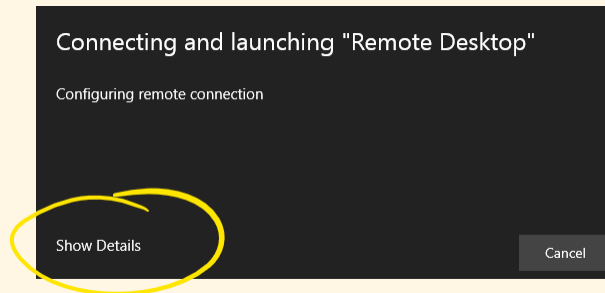


- Enter SOM user credentials

A screenshot of a 'Enter your credentials' form. It has a dark background with white text and input fields. The form contains two input fields: 'User name' and 'Password'. Below the 'Password' field, there are 'Submit' and 'Cancel' buttons.

# Remote Desktop

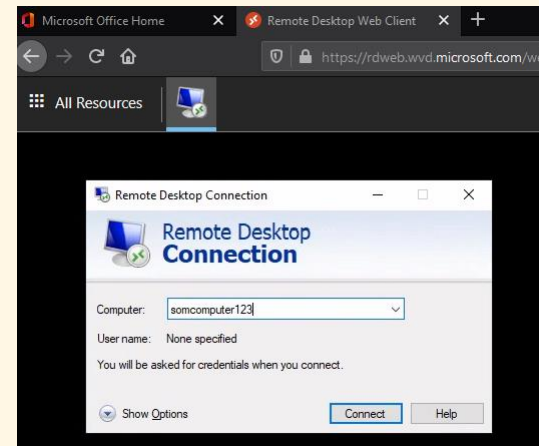
- Duo will prompt registered device
  - If necessary, see Duo prompt via Show Details





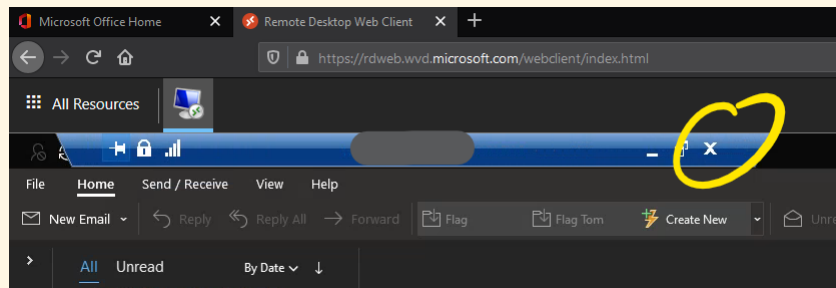
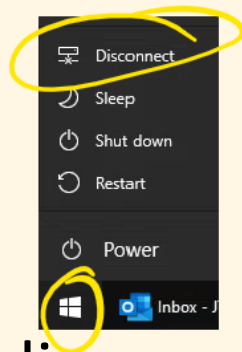
# Remote Desktop

- Enter the name of your remote desktop-enabled, on-premises, physical computer
  - Refer to SOM Help Desk for remote desktop setup and computer name
- Use the remote computer



## Remote Desktop

- Disconnect from the remote computer



- Or disconnect by closing browser tab
- Do not power off the remote computer
- Contact the SOM help desk for assistance
  - [help@som.umaryland.edu](mailto:help@som.umaryland.edu)
  - 410-706-3998