

State Opioid Response GPRA Client Interview Evaluation Timeline

Provider

Approach client about SOR Evaluation. Provide client with:

- Details from Provider Script
- Client Brochure
- Participation Agreement

CLIENT MUST SIGN THE PARTICIPATION AGREEMENT BEFORE ANY OTHER DATA IS COLLECTED

Complete Baseline Interview with client using CSAT GPRA tool.

Complete the REDCap Survey that includes all CSAT GPRA interview sections.

Upload signed Participation Agreement to REDCap in order to submit the survey

Complete the REDCap survey that includes CSAT GPRA follow-up/discharge interview section:

- Services Received

Provide any updates to Behavioral Health Diagnoses

Alert Evaluators when discharge occurs

Complete the REDCap survey that includes GPRA Follow-up/Discharge interview sections:

- Discharge Status
- Services Received

Provide any updates to Behavioral Health Diagnoses

**Client Enrolls in Treatment/
Recovery Program**

**Baseline
Interview**

**6 Month
Interview**

**Discharge
Interview**

The window of time to complete the baseline interview is **3 days** after client enters a residential program OR **4 days** after the clients enters a non-residential program

6 Months Post-Baseline (must be conducted within window that is **30 days prior to or 60 days after** 6 month anniversary date)

Discharge Interview (completed at discharge or **within 2 weeks of discharge** if client is available)

Evaluator

Reviews REDCap entry and inputs interview data into SPARS.

GPRA Follow Up

Update Client Locator Form as needed

6 months after the start of client's treatment/recover service, evaluators will conduct a follow-up interview.

Evaluators will send client their gift card or check incentive

Evaluator enters data to SPARS

GPRA Follow Up

Evaluator enters data

Evaluator will send client a gift card or check incentive

The discharge interview can occur during any point of the evaluation process.

The follow-up interviews will still be collected from early discharge clients

Contact Information:
University of Maryland School of Medicine
737 W. Lombard Street
Baltimore, Maryland 21201
Marie Yuille - (410) 706-3421
myuille@som.umaryland.edu

