

# Redesigned State Opioid Response GPRA Client Interview Evaluation

## Timeline

Provider

Approach client about SOR Evaluation.  
Provide client with:

- Details from Provider Script
- Client Brochure
- Participation Agreement

**CLIENT MUST SIGN THE PARTICIPATION AGREEMENT BEFORE ANY OTHER DATA IS COLLECTED**

Complete Baseline Interview with client using CSAT GPRA tool.

Complete the REDCap Survey that includes all CSAT GPRA interview sections.

Be sure to collect client contact information.

Reach out to clients with open 6 month follow up windows.

Record and track your 6 month follow up contact attempts

Complete the REDCap survey that includes CSAT GPRA follow-up interview.

Complete Discharge interview as client is leaving program. If unable, reach out to complete interview via phone.

Discharge Interviews must be completed within 2 weeks of client's discharge date.

Complete the REDCap survey that includes GPRA Discharge interview.

**Client Enrolls in Treatment/  
Recovery Program**

**Baseline  
Interview**

The window of time to complete the baseline interview is **3 days** after client enters a residential program OR **4 days** after the clients enters a non-residential program

**6 Month  
Interview**

6 Months Post-Baseline (must be conducted within window that is **30 days prior to or 60 days after** 6 month anniversary date)

**Discharge  
Interview**

Discharge Interview (completed at discharge or **within 2 weeks of discharge** if client is available)

Evaluator

Reviews REDCap entry and inputs interview data into SPARS.

Track 6 month follow-up windows and interview completion rates for each program.

Evaluators will send client their gift card.

Evaluator enters data to SPARS

Track rates of Discharge interview completion.

Evaluator will send client their gift card.

Evaluator enters data to SPARS

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<https://www.medschool.umaryland.edu/childpsych/Research-Activities-and-Projects/MD-SOR-GPRA-Evaluation/>