

COVID-19 Ambulatory Triage

(Workflow for NON-testing Clinics)*

1. Clinical screen: Do you have fever, new cough, sore throat, muscle aches, generalized weakness, difficulty breathing, or new shortness of breath?

OR

2. Exposure screen: Have you had close contact to someone who may have or is confirmed to have Coronavirus-19 (COVID-19)?

No



Standard workflow



Yes (1 or 2)

- **IMMEDIATELY** give patient a surgical mask and move to “holding area” (separated from registration or waiting area).
- Alert appropriate clinical staff of positive screen (MD, NP, or RN).
- Clinic staff to review triage responses and assess risk for COVID-19. If review is done in person, staff member must don appropriate PPE.*

No concern for COVID-19



Proceed to clinic



COVID-19 suspect NOT in High Risk group

Send home with COVID-19 instructions to self-isolate, indications for seeking medical care.



COVID-19 suspect in High Risk group

Refer patient to ambulatory testing site for COVID-19 evaluation. Notify site about patient referral.
If needs higher level of care notify EMS of COVID-19 suspect before transfer to ED.

* Staff screening patients should wear respirator, face shield or goggles, and gloves. If respirator not available than don surgical mask

COVID-19 Testing (High Risk Groups)

- Elderly (age >65)
- Immunocompromised
- Pregnant women
- Patients with chronic heart or lung disease
- Patients with diabetes mellitus
- Patients on dialysis
- Symptomatic healthcare workers
- People living in group facilities