Well Office (WO)
All patients will be prescreened for COVID 19 symptoms prior to scheduling and/or one day prior to appt.

ADHD Evaluation
Suture removal
Urinary symptoms – triaged to r/o abd pain, fever, vomiting
Vaginal d/c or pain – triaged to r/o abd pain, fever, vomiting
Ingrown nails
Warts
Newborn weights
Preops
Sports updates
Fussy <2mo – triaged first to r/o acute illness
Feeding problems <2mo – triaged first to r/o acute illness
Weight checks
Obesity FU

Sick Office (SO)
Any patient with one of the symptoms below OR anyone that declines a VHV or needs to be seen in the office that is on quarantine, a known positive or pending test results, or contact with a known positive or pending test results.

Fever

- 1mo-3 mo old >100.4
- 3 mo-1 yr old >102.5 that persists for >24hrs
- 1 yr -2 yrs if fever >48-72 hrs)

Ear pain more than 2 days or associated with a high fever or the parent would otherwise go to the ER

Headaches <2 weeks
Wheezing/asthma flare not responding to home care
Recheck ears
Pneumonia recheck
Vomiting/diarrhea with concerns about hydration
Fussy >2mo
Feeding issues >2mo
Sore throat and family REALLY want strep test done

Virtual Health (VHV)
Any patient with the following symptoms should be offered a VHV appointment. If family declines, then schedule in appropriate office noted.

ADHD f/u – WO if converts
Behavioral eval – WO if converts
Asthma f/u – routine – WO if converts
Constipation – chronic or acute-WO if converts
Diaper rash- WO if converts
Dizziness – WO if converts
Fever – duration shorter than indicated under Sick Office – SO if converts
Head injury/trauma -WO if converts
Concussion- WO if converts
Heart burn – SO if converts
Headaches > 2 weeks – provider judgement if converts
Heavy periods/menstrual pain, menses problems- WO if converts
Injury- WO if converts
Bites -WO if converts
Laceration – WO if converts
OCP initiation-WO if converts
OCP Fu- WO if converts
Pink eye/eye pain – SO if converts
Rash – SO if converts
Skin infections/abscess – SO if converts
Sore throat -SO if converts
Cough/URI- SO if converts
V/D/Nausea- SO if converts
STI Concerns – WO if converts
Burns – SO if converts